



GEA Legal

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December 30, 1999

Honorable Commissioner of Patents and Trademarks  
Washington, D.C. 20231

Re: Docket No. 9D-EC-19348 - Ruppelt et al

Sir:

Herewith I hand you specification and drawings, 8 sheets, for an application for Letters Patent upon an improvement in:

METHOD, SYSTEM, AND PROGRAM PRODUCT  
FOR ON-LINE SERVICE CALL SCHEDULING

the invention of: Kevin M. Ruppelt et al

Basic Fee	\$ 760.00
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Additional Fees:

Multiple dependent claims (\$260)	0
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Total number of claims in excess of 20, times \$18	0
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Number of independent claims minus 3, times \$78	0
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Total Filing Fee	\$ 760.00
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Assignment Fee	<u>40.00</u>
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TOTAL	\$ 800.00
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Enclosed is a check for \$800.00 to cover the fees listed above. The Commissioner is hereby authorized to charge any additional filing fees which may be required, or credit any over-payment, to Account No. 07-0844. This does not authorize charging any subsequent fees to the Deposit Account.

Respectfully,

George L. Rideout, Jr.  
Counsel  
GE Appliances, AP2-225